



## MEMO / NOTE DE SERVICE

To / Destinataire Mayor and Members of Council

File/N° de fichier:

From / Expéditeur City Manager

Subject / Objet Update: Statement from Rideau Transit Group and Rideau Transit Maintenance on the O-Train Confederation Line Date: November 12, 2019

The purpose of this memorandum is to advise Members of Council that the City of Ottawa received notification today of structural changes at Rideau Transit Maintenance, including the naming of Peter Lauch as the new Chief Executive Officer at the organization. The City of Ottawa previously worked closely with Mr. Lauch in his role of CEO of the Rideau Transit Group and will continue to do so in his new role.

RTG and RTM's statement is attached for your information.

My statement on the matter is below:

"Rideau Transit Maintenance is implementing changes that puts renewed focus on improving LRT service in Ottawa.

As a private and independent company, decisions regarding leadership are at the purview of the board of directors. However, I am hopeful that, Rideau Transit Maintenance will bring forward solutions to quickly resolve issues that have been felt by residents across the city since the launch of full-service in October.

The City of Ottawa is committed to delivering an exceptional transit system to our residents. We will work closely with Mr. Lauch and his team to make sure this happens."

Sincerely,  
Steve Kanellakos

c.c. Senior Leadership Team