



## MEMO / NOTE DE SERVICE

To / Destinataire	Mayor and Members of Council Chair and Members of the Transit Commission	File/N° de fichier:
From / Expéditeur	General Manager Transportation Services Department	
Subject / Objet	Update on the dedicated 20 bus R1 replacement fleet	Date: November 29, 2019

I am writing to provide an update regarding the 20 dedicated buses for R1 replacement service. The buses will be in operation and staffed as of this coming Monday, December 2. The buses are being staged at the Raymond Chabot Grant Thornton Baseball Stadium.

As you will recall, the purpose of this dedicated fleet of buses is to allow OC Transpo to provide R1 replacement bus service to supplement the Confederation Line, should there be problems with the train service, without drawing from buses assigned to regular routes. This results in more rapid deployment of R1 service when needed and more reliable bus service overall. As you can see from the picture below, the buses are clearly marked as being part of the R1 bus replacement service, which will help customers to identify them when deployed.

This dedicated fleet is one of the many innovations and improvements OC Transpo is providing in stations and throughout the transit network to improve service to our customers and keep our city moving. We thank our customers, members of Council and the Transit Commission for their constructive feedback as we work through this period of transition towards a true multi-modal transportation system. We continue to post regular reports of the work being done to improve Confederation Line service on our web portal The O-Line:

<https://www.octranspo.com/en/ready-for-rail/designed-with-you-in-mind/the-o-line/>

If you have any questions or wish to discuss further, please contact me at extension 52111.

Thank you,

*Original signed by*  
John Manconi

c.c. Senior Leadership Team  
Transportation Services Departmental Leadership Team  
Director, Public Information and Media Relations

