

OC Transpo 2020 Transit Service Detours Update

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Background

- Two projects will result in major transit service detours starting in the next two months:
- **Rideau and William Street Renewal Project**
 - Rideau Street closure (Sussex to Dalhousie)
 - Starting April 19
- **Stage 2 O-Train Expansion**
 - O-Train Line 2 closure
 - Starting May 3

Rideau and William Street Renewal



Future Rideau Street

Background

- Rideau Street, between Sussex Drive and Dalhousie Street, will temporarily close from Sunday, April 19, until construction is complete, expected by the end of 2020;
- Final phase of a three phase project;
- Infrastructure and streetscape renewal within the right-of-way; and,
- OC Transpo routes will be detoured during construction.

Transit Service Detour Information

- During the closure, most OC Transpo bus routes that normally serve Rideau Street will be detoured to serve Mackenzie King Bridge;
- Routes 6 and 7 will be detoured via Daly Avenue to maintain service to Elgin Street at Confederation Square;
- Overnight bus service will serve the Market area at bus stops on Rideau at Dalhousie;
- O-Train Line 1 and Rideau Station will remain open;
- STO service will also be affected; and,
- Use the Travel Planner on octranspo.com to plan your trip.

OC Transpo Bus Routes Affected

Type	Routes	Temporary bus stop location during detour
Frequent and local routes	5, 12, 14, 15, 17, 18, 114	Mackenzie King Bridge
	6, 7	via Daly to continue serving Elgin at Confederation Square
School routes	602, 624	Mackenzie King Bridge and on Dalhousie at Rideau
Night service	N57, N61, N75	Mackenzie King Bridge and on Rideau at Dalhousie
	N39, N45, N97	on Rideau at Dalhousie
Rail replacement bus service, as required	R1	Mackenzie King Bridge

Rideau Street Closure Detour Map



Stage 2 O-Train Expansion



Walkley Maintenance and Storage Facility Progress

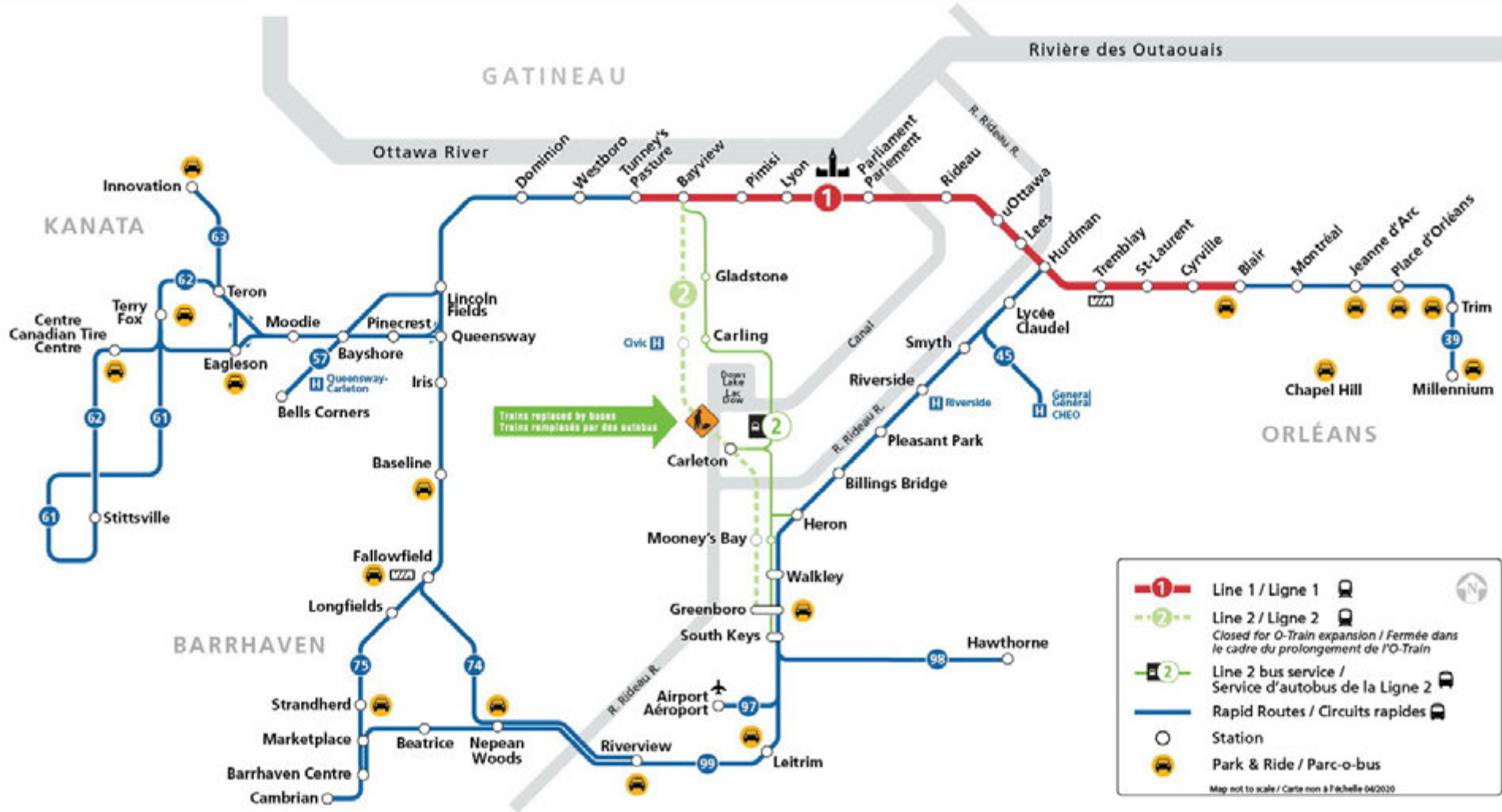
Background

- As of Sunday, May 3, O-Train Line 2 will temporarily close to allow for the construction of the Stage 2 O-Train expansion;
- This expansion will extend train service to Riverside South and the Airport:
 - 16 new kilometres of rail line; and,
 - Eight new stations.
- Line 2 will reopen when construction is complete.

Replacement bus service

- During the Line 2 closure, buses will replace train service;
- Buses will serve all five Line 2 stations, as well as South Keys, Walkley and Heron stations and Preston/Gladstone;
- Frequency:
 - With the current situation, every 15 minutes or more frequently as required and as the situation evolves; and,
 - Service levels will increase for the fall and winter service period to account for increased demand.
- Customers travelling to Carleton University can also use Routes 7, 10 and 111.

O-Train Line 2 closure



O-Train Line 2 Closure



Transit Priority Measures

- New bus-only lane northbound on Bronson:
 - Will reduce travel time and improve reliability at busy times; and,
 - To be removed at completion of the Stage 2 work.
- New bus-only roadway at Carleton University:
 - Will reduce travel time and improve reliability for transit customers;
 - To be completed and open in fall of 2020; and,
 - Will remain in place after the Stage 2 project.

Customer information channels

- Memos to Council and PSAs;
- Signage at stations and on trains;
- In-person customer outreach at stations and bus stops;
- At the Rideau Centre;
 - Signs, posters, display at OC Transpo customer service centre
- At Carleton University;
 - Newspaper, digital ads, website, newsletters
- octranspo.com, Travel Planner, alerts, social media posts; and,
- Transit information screens.