

# O-Train Line 1 & Bus Service Update

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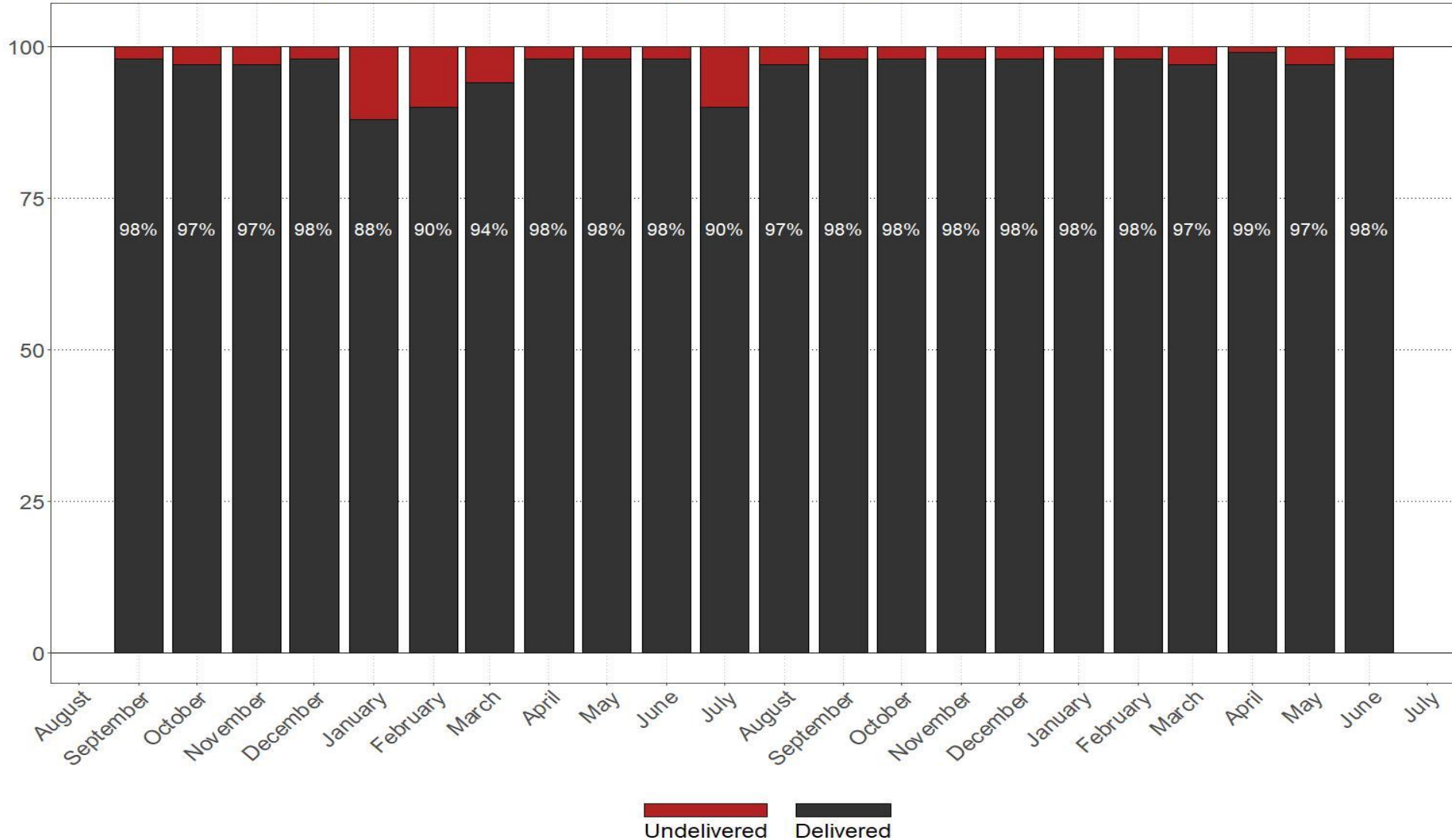


# Overview

- Performance on Line 1
- Rectification Plan
- Track Remediation Work
- Train Wheels
- Transit Recovery Update
- COVID-19

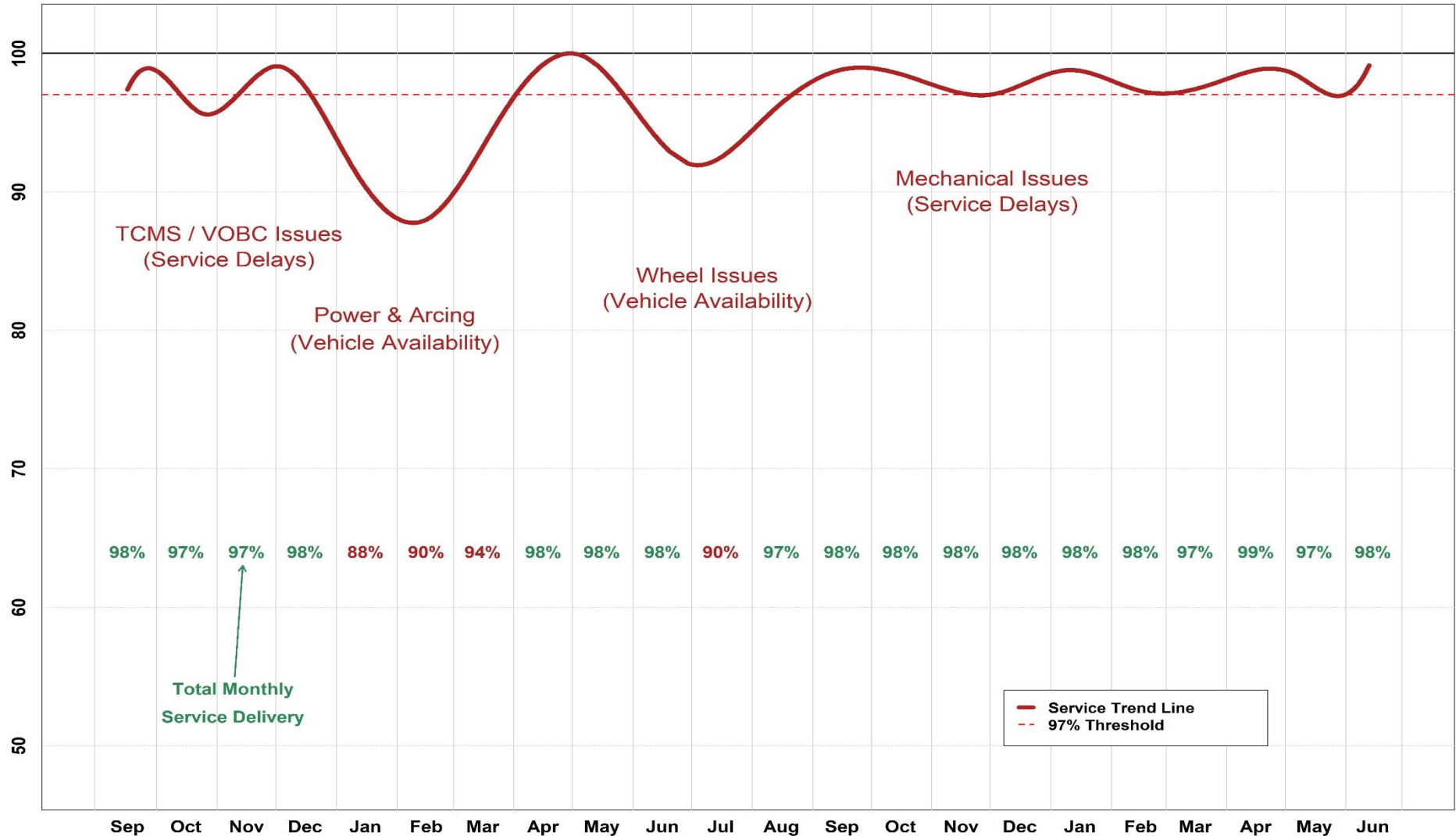
# Line 1 Performance

Service Delivery by Month Since Launch (Percentage)



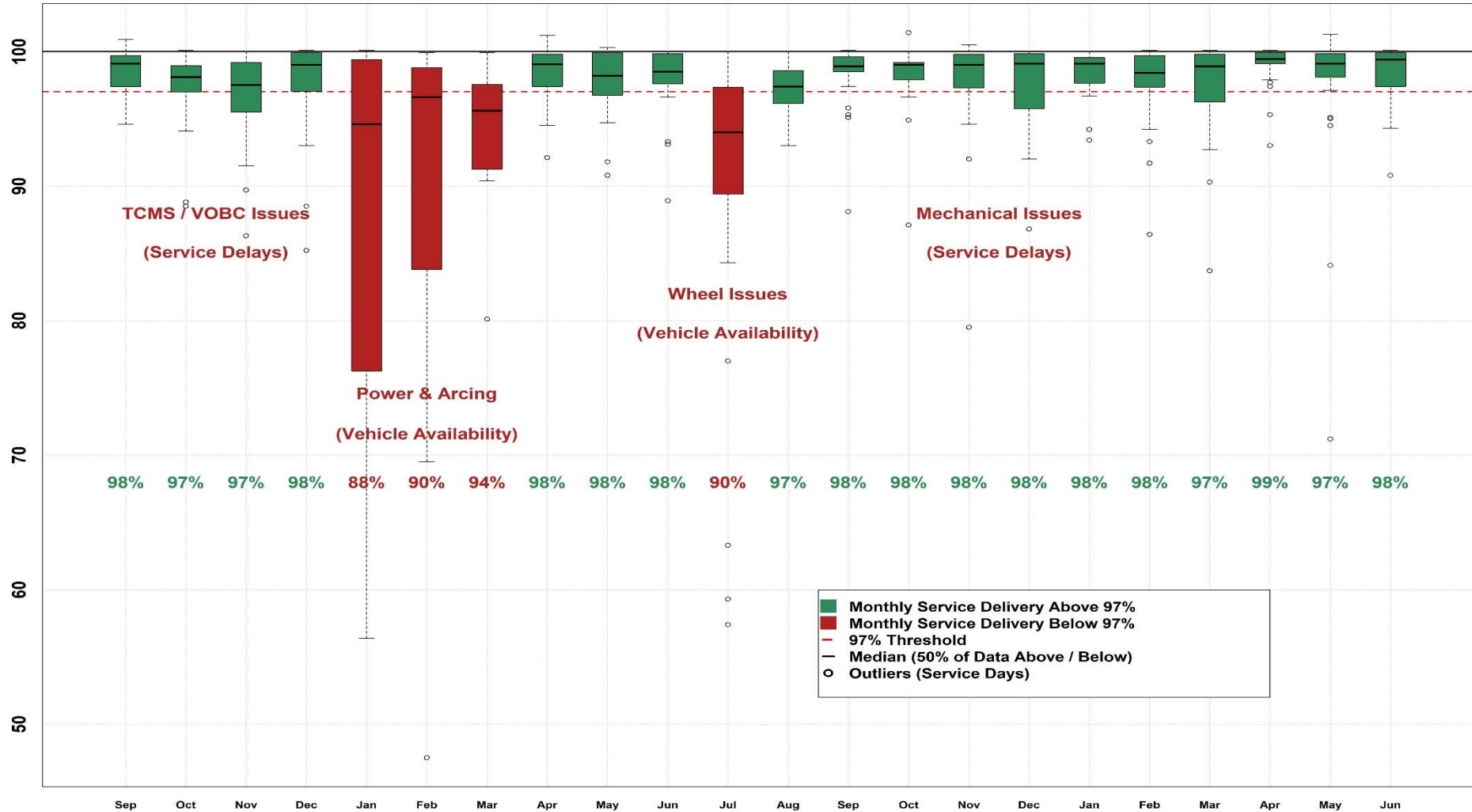
# Line 1 Performance (Cont'd)

Percentage of Planned Service Delivered Since September 2019



# Line 1 Performance (Cont'd)

## Monthly Distribution of Service Delivery



# Rectification Plan

- Work associated with the following rectification plan items is complete: switch heaters, overhead catenary system, vehicle traction power, vehicle passenger doors, vehicle HVAC
- Work related to vehicle auxiliary power (CVS units) and the fine-tuning of vehicle braking systems continues
- All completed works related to the Rectification Plan are subject to validation by an ongoing independent assessment

# Track Remediation Work

- Temporary service adjustments will start tomorrow, to allow RTG to conduct additional track remediation work, further to seasonal maintenance requirements
- Although this remediation work is extensive, all rail properties perform track maintenance, seasonal and annual trackwork, as required
- The remediation work planned includes trackwork, the installation of wayside lubricators and sound dampening blocks near Tunney's Pasture
- After a period of 2 to 3 weeks, the noise and vibration levels on trains are expected to improve but like all railroads, there will always be a degree of noise and vibration

# Additional Work

- Seasonal requirements include glass cleaning, guideway material cleaning, station, track and catenary inspections, etc.
- The last daily rail trips will operate at 7 p.m., and bus replacement service will be implemented until the end of service. Rail service will resume its normal time each morning
- Communications related to the temporary service adjustment have been shared, including a memo, public service announcement, social media updates; signage will also be in place



# Train Wheels

- Both wheel replacement sites continue inspections and replacement work until all wheels have been replaced and/or set screws have been adjusted
- Daily inspections of our fleet continue
- Independent TSB investigation continues; all required parties are engaged, including Chief Safety Officer, RMCO, wheel and metal experts, Transport Canada

# Transit Recovery Update

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# Ridership

- Ridership in May 2021 was at 20% of usual levels
- As anticipated, there was lower ridership in May compared to other months due to the stay-at-home order
- We continue to monitor ridership and will make adjustments as necessary

# COVID-19 Cases

- Since the beginning of the pandemic, 128 of approx. 3,000 OC Transpo staff have tested positive for COVID-19
- 120 have recovered and are back to work
- 8 are self-isolating and recovering



# Questions?

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