

MEMO / NOTE DE SERVICE



To /
Destinataire Mayor and Members of Council

File/N° de fichier: 12-2023

From /
Expéditeur General Manager
Transit Services Department

Date: May 23, 2023

Subject /
Objet O-Train Line 1 Annual Track and Maintenance
Work and Service Adjustments:
June 5 to 19

This memo is to advise Members of Council that Rideau Transit Group will be performing work on O-Train Line 1 at varying times for two weeks, from Monday, June 5 until Monday, June 19. Train service will continue to be delivered, but R1 bus service will be required in some sections.

All light rail systems require regular maintenance to ensure their long-term sustainability and reliability. This year's maintenance work includes the following activities:

- Work to address water infiltration in the tunnel, east of Rideau Station
- Annual rail grinding across the entire line to reduce noise and vibration
- Overhead Catenary System, switch and track related maintenance and inspections
- The removal of vegetation within the guideway
- General maintenance and cleaning activities including the cleaning of glass and artwork, paint removal at specific locations in downtown tunnel stations, concrete, and tile repairs

During the work, O-Train Line 1 service will continue, but R1 bus service will operate in some sections of the line at specific times. The schedule below provides a full outline of service during this period.

Where possible, maintenance will occur during the evening hours to minimize impacts to customer travel. There are eight days, however, where R1 bus service will operate on a portion of the line for the full day.

Here is the service schedule for the two-week period:

Date	Time effective	Line 1 train service	R1 replacement bus service
Monday, June 5	8 pm – 1 am	Hurdman to Blair	Tunney's Pasture to Hurdman
Tuesday, June 6	8 pm – 1 am	Tunney's Pasture to Parliament; Tremblay to Blair	Lyon to Blair
Wednesday, June 7	8 pm – 1 am	Tunney's Pasture to Parliament; Tremblay to Blair	Lyon to Blair
Thursday, June 8	8 pm – 1 am	Hurdman to Blair	Tunney's Pasture to Hurdman

Friday, June 9	5 am – 8 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 2 am	Tunney's Pasture to Parliament	Lyon to Blair
Saturday, June 10	6 am – 8 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 2 am	Hurdman to Blair	Tunney's Pasture to Hurdman
Sunday, June 11	8 am – 8 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 11 pm	Hurdman to Blair	Tunney's Pasture to Hurdman
Monday, June 12	5 am – 8pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 1 am	Hurdman to Blair	Tunney's Pasture to Hurdman
Tuesday, June 13	8 pm – 1 am	Lyon to Blair	Tunney's Pasture to Rideau
Wednesday, June 14	8 pm – 1 am	Tunney's Pasture to Rideau	Rideau to Blair
Thursday, June 15	N/A	Full Line 1 service	N/A
Friday, June 16	5 am – 8 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 2 am	Tunney's Pasture to Parliament	Lyon to Blair
Saturday, June 17	6 am – 8 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 2 am	Tunney's Pasture to Parliament	Lyon to Blair
Sunday, June 18	8 am – 8 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 11 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Blair
Monday, June 19	5 am – 8 pm	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Hurdman
	8 pm – 1 am	Tunney's Pasture to Parliament; Hurdman to Blair	Lyon to Blair

During this time:

- R1 replacement bus service will run frequently to meet ridership requirements
- Outreach staff will be located at key O-Train Line 1 stations to assist customers
- Signage will be posted in advance across the system to notify customers of the service changes and to direct customers to R1 bus stops

Regular O-Train Line 1 operations will resume on Tuesday, June 20.

We appreciate that this work can be disruptive for our customers, and we apologize for the inconvenience this service adjustment will cause.

Information, reminders, changes, and updates, will be communicated through various channels, including public service announcements, customer alerts, social media updates, signage at Line 1 stations, and on octranspo.com.

Customers can visit octranspo.com for travel planning assistance or call 613-560-5000. Schedules are available by calling 613-560-1000 or texting 560560 plus the bus stop number.

If you have any questions, please contact Troy Charter, Director, Transit Operations, at 613-580-2424 ext. 52160 or me at ext. 52111.

*Original signed by
Renée Amilcar*

cc: Senior Leadership Team
Transit Services Departmental Leadership Team
Director, Public Information and Media Relations