

# **Status Update:**

## **Ottawa Light Rail Transit Public Inquiry**

### **City's Response and Action Plan**

**Light Rail Sub-Committee**  
**September 29, 2023**



# Status

- On April 28, LRSC received the City's Action Plan (approved by Council on May 10)
- As part of our focus on transparency, staff committed to report back to LRSC in Q3 2023 regarding progress
- The City accepted and agreed with all 103 recommendations:
  - Eight of the recommendations are the responsibility of provincial and federal governments
  - 56 of the 95 recommendations within the City's control have been completed
  - 39 remaining recommendations are in progress and expected to be closed by the end of 2023

# Themes identified by the Public Inquiry

Planning Complex Infrastructure

Preparing Project Estimates and Budgets

Selecting a Project Delivery Model

Risk Reduction during Procurement

Creating an Effective Contract Scheme

Fostering Successful Working Relationships

Transparency and Effective Planning and Oversight during Construction

Accuracy, Transparency, and Public Entity Decision-Making

Safety Requirements

Preparing for and Achieving a Successful Handover & Start to Public Service

Public Service

Recommendations for the OLRT1

# Key contributors

## Transit Services

- Engineering Services
- Rail Construction Program
- Transit Service Delivery and Rail Operations
- Strategic Communications and External Relations

**RTG/RTM and Alstom**

## City Departments

- Office of the City Manager
  - Legal Services
- Office of the City Clerk
- Finance and Corporate Services
  - Supply Services
  - Finance Services
- Infrastructure and Water Services

# Progress

- Fostering successful working relationships
  - Relationship with RTG/RTM and Alstom has improved
- Accuracy, transparency, and public entity decision making
  - Increased accountability through reporting structure (LRSC)
- Preparing for a successful handover of O-Train Line 2 and Line 4
  - Regular status updates to LRSC
- Recommendations for the OLRT1
  - Root cause analysis report



# Transparency

Transparency, communication, and collaboration were key themes of the Public Inquiry:

- TSD is working with Stage 2 contractors to ensure system integration is overseen centrally
- TSD is bringing an axle bearing analysis report to the October Transit Commission
- Staff have made consistent efforts to ensure transparency with Council and the public:
  - Regular LRSC, Transit Commission and Council meetings
  - "Commitment to transparency" web section on [octranspo.com](https://octranspo.com)
  - Daily updates to Council and daily media availabilities in response to the July/August 2023 closure of Line 1
  - August Technical Briefing on return to service and LRT vehicle issues

# City policies

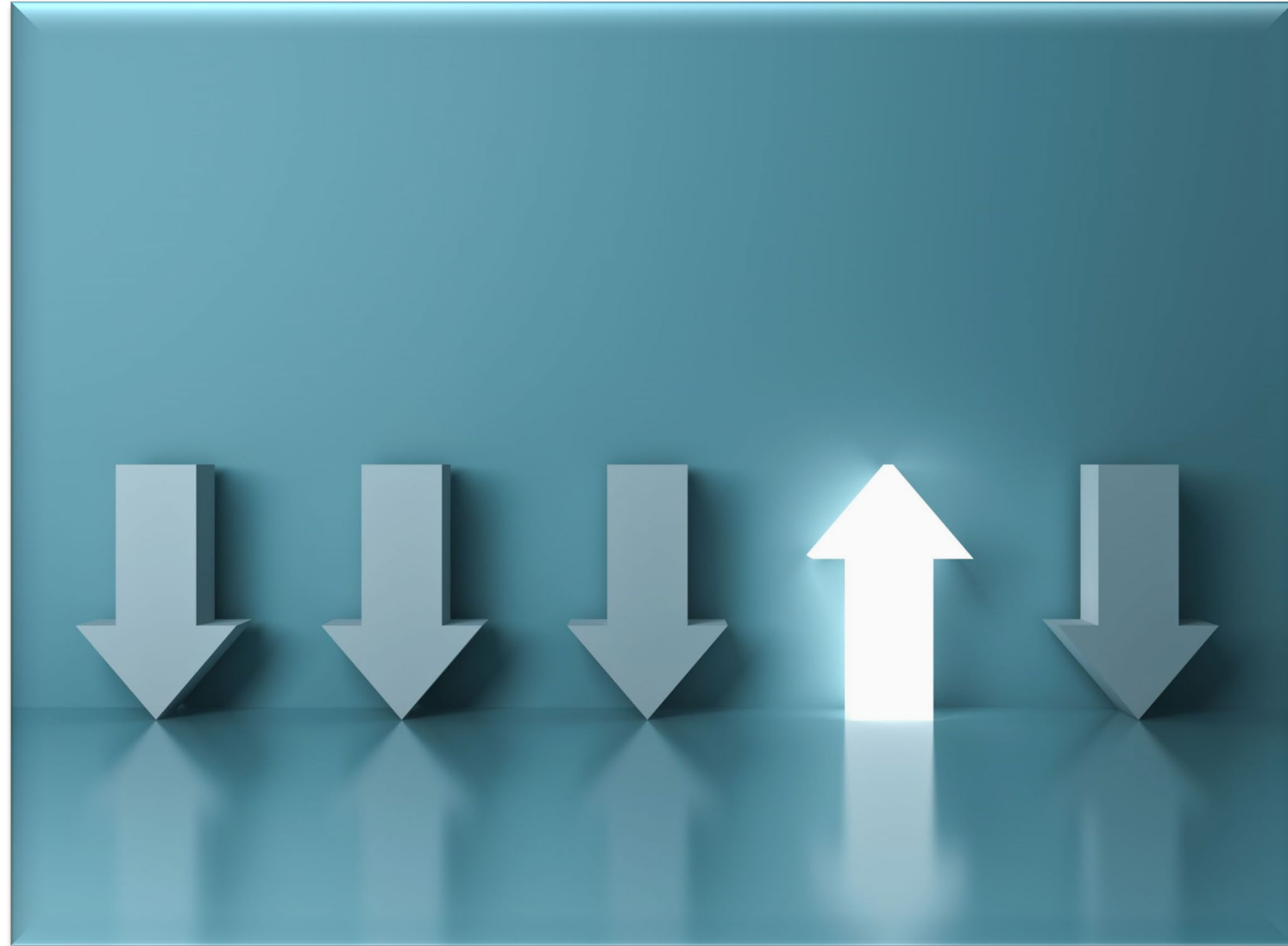
- Supply Services' update to the P3 Policy and Administrative Procedures was completed
- Legal Services review of the Employee Code of Conduct with updates anticipated in Q1 2024
- Finance and Corporate Services update of the Business Case and Project Management Policy is expected in Q4 2023
- As part of the City's response to the Public Inquiry process, a Records Management Plan was established



# Transit priorities

The following major projects will address many of the outstanding recommendations:

- Stage 2 Confederation Line construction
- Substantial Completion and handover of O-Train Lines 2 and 4
- Axle Bearing Analysis report
- Improvements to Line 1 reliability and final fixes for axle bearing issues
- A Charter of shared commitments between TSD and RTG, ensuring transparency and collaboration between the two groups





## Next steps

- Progress on recommendations outlined in this report will be updated and made public via [ottawa.ca](http://ottawa.ca) and [octranspo.com](http://octranspo.com)
- All recommendations are expected to be complete or substantially in progress by end of 2023
- Another update will be provided to LRSC in December 2023 or early 2024
- Continue collaborative work with partners to improve service
- Continue updates at LRSC and Transit Commission

